ECE458/ECE750T27: Computer Security Privacy

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First, the news...

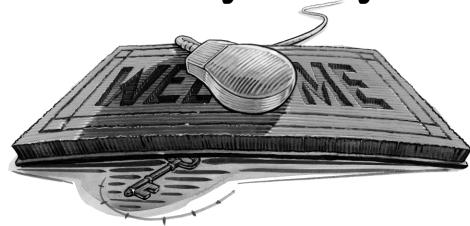
- First 5 minutes we talk about something interesting and recent
- You will not be tested on the news part of lecture
- You may use news as an example on tests
- Why do this?
 - 1. Some students show up late for various good reasons
 - 2. Reward students who show up on time
 - 3. Important to see real world examples

TRUSTAND E-COMMERCE

Roll back time to the early 2000's

"In the rush to build Internet businesses, many executives concentrate all their attention on attracting customers rather than retaining them. That was a mistake. The unique economics of e-business make customer loyalty more important than ever."





Your Secret Weapon on the Web

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by Frederick F. Reichheld and Phil Schefter

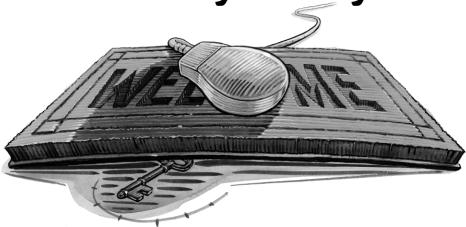
OYALTY MAY NOT BE THE FIRST idea that pops into your head when you think about electronic commerce. After all, what relevance could such a quaint, old-fashioned notion hold for a world in which customers defect at the click of a mouse and impersonal shopping bots scour databases for ever better deals? What good is a small-town virtue amid the faceless anonymity of the Internet's

global marketplace? Loyalty must be on a fast track toward extinction, right?

Not at all. Chief executives at the cutting edge of e-commerce-from Dell Computer's Michael Dell to eBay's Meg Whitman, from Vanguard's Jack Brennan to Grainger's Richard Keyser-care deeply about customer retention and consider it vital to the success of their on-line operations. They know that loyalty

"On the Web ... business is conducted at a distance and risks and uncertainties are magnified... Customers can't look a salesclerk in the eye, can't size up the physical space of a store or office, and can't see and touch products. They have to rely on images and promises, and if they don't trust the company presenting those images and promises, they'll shop elsewhere."





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Problem: How can we make people feel safe spending money online?

Trust transfer

- Inexperienced shoppers tend to transfer trust. One thing worked, so they look for something else that looks similarly trustworthy.
- Collective approaches
 - TRUSTe seal
 - Being part of a more trusted retail group
 - "well they would say that, wouldn't they"...
- Individual site approaches
 - Hard to build trust on just one site.

























• Things like customer testimonials first require trust in the company that they are true

Problem: We need a trusted cross-site signal that users can trust.

Answer: Privacy policies

Federal Trade Commission Act of 1914 (USA)

The FTC is empowered, among other things, to:

- prevent unfair methods of competition, and unfair or deceptive acts or practices in or affecting commerce;
- seek monetary redress and other relief for conduct injurious to consumers;
- prescribe trade regulation rules defining with specificity acts or practices that are unfair or deceptive, and establishing requirements designed to prevent such acts or practices;
- conduct investigations relating to the organization, business, practices, and management of entities engaged in commerce

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Federal Trade Commission (FTC)

- Unfair practices
 - Injure consumer
 - Violate established policy
 - Unethical
- Deceptive practices
 - Mislead consumer
 - Differ from reasonable consumer expectations

Roughly: The FTC declared that if an organization said it did X in its privacy policy, but then was shown to not be doing X, then the FTC could levy a large fine.

Also if it had no privacy policy, that was unfair, and the organization could be fined.

Morning Lecture Stopped Here

FTC vs Google Buzz

 When Google launched Buzz it wanted to use the network it already had in Gmail



- Gmail privacy policy (2004-2010):
 - "Gmail stores, processes and maintains your messages, contact lists and other data related to your account in order to provide the service to you"
- Google privacy policy (2005-2010)
 - "When you sign up for a particular service that requires registration, we ask you to provide personal information If we use this information in a manner different that the purpose for which it was collected, then we will ask for your consent prior to such use."

FTC vs Google Buzz

- User first given options
- If they selected "Nah, go to my inbox"
 - They could still be followed on Buzz
 - Their Google profile listed them as a Buzz user
 - A link appeared on their UI and if they clicked it they were auto enrolled and data was copied over
- Contacts that users interacted with the most were listed on their profile





Office of the Privacy Commissioner of Canada

- Oversees compliance with:
 - Privacy Act how federal government handles personal data
 - Personal Information Protection and Electronic Documents Act (PIPEDA) private sector privacy law
- Activities like:
 - Investigation of complaints
 - Auditing
 - Public awareness
 - Advise parliament



Office of the Privacy Commissioner of Canada: Home Depot Case

- Home Depot was using Facebook's "Offline Conversions" feature which measures effectiveness of Facebook ads.
- "Home Depot forwards the customer's hashed email address and off-line purchase details to Meta when the customer provides their email address to Home Depot, at check-out, to obtain an e-receipt"
- Facebook then provides statistics on how ads are impacting purchases
- Meta could use information for its own purposes

Investigation into Home Depot of Canada Inc.'s compliance with PIPEDA

PIPEDA Findings # 2023-001

January 26, 2023

Overview

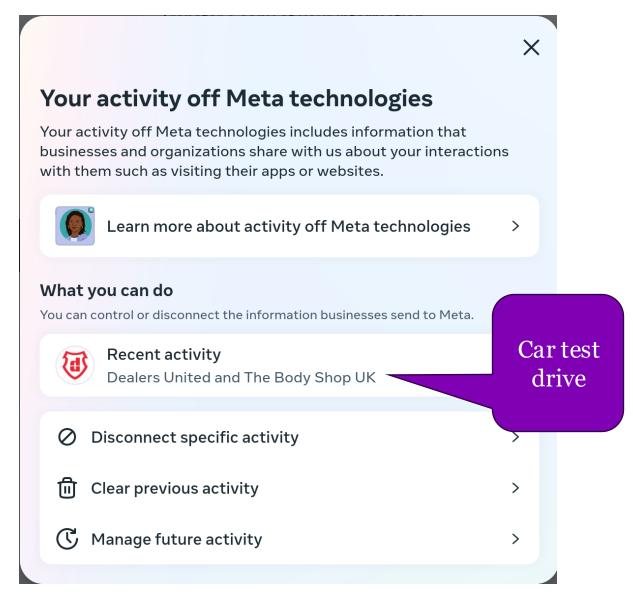
The Complainant alleged that Home Depot of Canada Inc. ("Home Depot") disclosed his personal information to Facebook (now Meta Platforms, Inc., "Meta") without his knowledge and consent. Specifically, the complainant claimed that while he was deleting his Facebook account, he learned that Meta had a record of most of his in-store purchases made at Home Depot.

Home Depot confirmed to our Office that it was in fact sending in-store customers' data to Meta through a business tool known as "Offline Conversions", which allows businesses to measure the effectiveness of Meta ads. Specifically, Home Depot forwards the customer's hashed email address and off-line purchase details to Meta when the customer provides their email address to Home Depot, at check-out, to obtain an e-receipt. Meta then matches the email to the customer's Facebook account. If the customer has a Facebook account, Meta compares offline purchase information to ads delivered to the customer on Facebook, to measure effectiveness of those ads, and provides results of that analysis back to Home Depot in the form of an aggregated report. Meta can also use the customer's information for its own business purposes, including targeted advertising, unrelated to Home Depot.

Contrary to Home Depot's assertion, neither its Privacy Statement nor that of Meta were sufficient to obtain implied consent for its disclosure to Meta of the personal information of in-store customers requesting an e-receipt. The Home Depot privacy statement would not have been readily available to customers at the time of purchase, and in any event did not provide a clear explanation of the practice in question. Furthermore, customers would have no reason to check Meta's privacy statement in the context

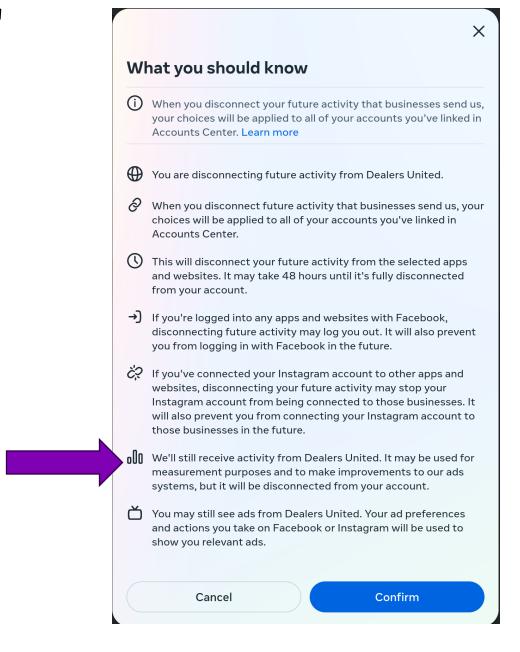
How did the Home Depot complaint come about?

- A user was deleting his Facebook profile and noticed Home Depot under "activity off Meta"
- They complained to OPC
- Investigation happened



I tried to disconnect "Dealers United"

- Out of curiosity I tried disconnecting "Dealers United" and got the dialog to the right
- In short, I can disconnect and face bad usability. But they will still keep collecting and using my data?

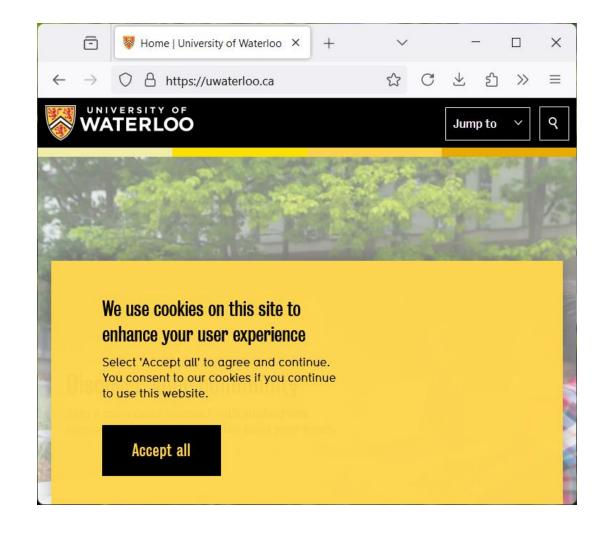


NOTICE AND CHOICE

Basis for USA privacy

Notice and Choice: The idea

- Users have the right to know how their data will be used, so that information should be available
- Once users are aware, they can make good choices
- Interacting with a site or service is a choice
- Market pressures will force companies to provide good choices that customers demand



Notice is provided via privacy policies

- FTC, OPC and similar regulatory bodies enforce privacy policy accuracy so consumers can trust organizations
- Organizations make such policies readily available to consumers

Betterment | Joint Checking signup

Agree to Checking terms and conditions

The terms and conditions below are specific to your new Checking account.

By clicking "Accept and continue," you acknowledge that you have read and agreed to the following documents:

- Cardholder Agreement
- E-sign Disclosure
- nbkc bank Consumer Deposit Account Agreement
- nbkc bank Privacy Policy
- Betterment Financial Terms & Conditions
- Betterment Form CRS Relationship Summary
- Cash Back Rewards Powered by Dosh Terms of Service
- MX Technologies User Agreement

Accept and continue



California's "Shine the Light" Law, California Civil Code Section 1798.83, permits you to request and obtain from us once a year, free of charge, a list of all third parties to which we have disclosed personally identifiable information as defined under California law for such third parties' direct marketing purposes in the preceding calendar year. If you are a California resident and would like to make such a request, see the Contact Information section below.

IMPORTANT PRIVACY INFORMATION FOR CALIFORNIA RESIDENTS

The California Online Privacy Protection Act requires ribko bank to disclose how it responds to Do Not Track signals set in your browser. We do not support Do No Track browser settings. If you enable Do Not Track settings in the browser you are using, we will not respond to them. We await the result of the privacy industry and legal community to determine when a respondence of the privacy industry and legal community to determine when a respondence of the privacy industry and legal community to determine when a respondence of the privacy industry and legal community to determine when a respondence of the privacy industry and legal community to determine when a respondence of the privacy industry and legal community to determine when a respondence of the privacy industry and legal community are successful. and what form such a response should take the California Consumer Privacy Act ("CCPA") grants you specific rights in regard to Personal Information we have callected about you. Under the CCPA, you have the right to request from us up to two times every 12 months, free of charge, a list of all the categories and/or specific pieces of Personal Information we have collected about you and that we delete such Personal Information. In the 12 months prior to the Effective Date of this Online Privacy, Notice, we have collected the following categories of Personal Information about ou

Category	Examples	Collected
Identifiers.	A real name, alias, postal address, unique personal identifier, online identifier, internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, or other similar identifiers.	YES
Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).	A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification and number, insurance policy number, education, employment, employment history, bank account number, credit and number, delt coard number, or any other financial information, medical information, or health insurance information. Some personal information included in this coargony may averlay with other coategories.	YES
Protected classification characteristics under California or federal law.	Age (%) years or older), roce, color, ancestry, notional origin, citizenship, religion or cread, marital status, medical condition, physical or mental disability, see (including gender, gender identity, gender expression, pregnancy or oblibitath and related medical conditions), sexual orientation, veteron or military status, genetic information (including familial genetic information).	YES
Commercial information.	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	NO
Biometric information.	Genetic, physiological, behavioral, and biological characteristics, or activity potterns used to extract a template or other identifier or identifier or identifier or identifier in ide	
Internet or other similar network activity.	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	NO
Geolocation data.	Physical location or movements.	NO
Sensory data.	Audio, electronic, visual, thermal, olfactory, or similar information.	NO
Professional or employment-related information.	Current or post job history or performance evaluations.	YES
Non-publis education information (per the Family Education Bights and Privacy plate (20 U.S.C. Section) records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, and Privacy plate (20 U.S.C. Section) transcripts, class lists, student schedules, student directification codes, student financial information, or student disciplinary records, 2222_9_S-C.E.R. part 19(9).		NO
Inferences drawn from other personal information.	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	NO

Right to Request

The CCPA also grants you the right to request that your Personal Information not be sold to third-parties, ribic bank does not sell Personal Information about our customers to third parties and has not solid any Personal Information about our customers in the 12 months prior to the Effective Date of this Online Phinacy Notice.

To exercise your rights under the CCPA, please contact us at using the information listed in the Contact Information section below. If you choose to exercise these rights, we will not deny you goods or services, charge you different prices, impose different interest rates or fees, or provide you with a different level of quality of goods or services.

Record Deletion

Subject to certain exceptions, you have the option to delete Personal information about you that we have collected from you

You have the right to receive the personal information you have previously provided to us and that we have collected

Changes to this Online Privacy Notice

We may make changes to this Online Privacy Notice at any time and without notice. Any changes to this notice will become effective when posted unless indicated otherwise. Please revisit this

We will not discriminate against you for exercising any of your CCPA rights. If you choose to exercise your rights under the CCPA, we will not deny you goods or services, charge you different

If you have any questions or comments about this notice, the ways in which we collect and use your personal information, your choices and rights regarding our use of personal information, or wish

Website: Email: Compliance.CCPAgjinbkc.com Attn: Privacy and CCPA Compliance Kansas Citu, MO 64114

Click Here for a printer-friendly version of this Online Privacy Notice.

Protecting your personal information is important. To understand what information ribke bank collects and how your information is used, please visit our Consumer Privacy Policy. To opt out of personal information sharing for the following: Joint marketing with other financial companies, affiliates' everyday business purposes, and non-affiliates' marketing, please Click Here.

The California Consumer Privacy Act includes certain rights for California residents. Click Here to view our California Privacy Notice. To exercise your rights for the California Consumer Privacy Act (CCPA), please call (888) 905-2165 or fill out this form. All requests should specify CCPA 6 include your full name, email address, and phone number used when submitting personal information to

Privacy Information

Online Privacu Notice

Effective Date: 12/01/2023

nbkc bank is committed to safeguarding the privacy and security of your information. This Online Privacy Notice describes how we may collect, use, transfer, and disclose information about you when you use our products, services, mobile application, or visit our website. By using our products, services, mobile application, or visit our websites, you agree to be bound by the terms and conditions of this Online Privacy Notice. Please note that this Online Privacy Notice does not apply to websites owned and operated by third parties regardless of whether we provide a hyperlink to them through our websites. Websites not owned or operated by us will be subject to their own privacy policies. We have no control over third-party websites or their privacy policies.

We may collect the following types of information when you use our products, services, or mobile application, or visit our websites:

- "Personal Information" is information that we may collect that identifies you as an individual, customer, or consumer. Examples of Personal Information include your name, date of birth, social security number or tax identification number, driver's license number, mailing address, email address, government-issued photo identification, personal photograph of yourself, telephone number(s), telephone number data, and your account number(s).
- "Non-Personal Information" is information that we may collect that does not identify you as an individual, customer, or consumer. Examples of non-personal information are the version of your Internet browser, your computer or mobile device's operating system, information from tracking technologies, websites you visit, your computer's IP address, and location information or other

How We Collect Your Information

We collect Personal Information about you when you request information about, or apply for, our products or services, register for online or mobile account access, contact us for customer service, communicate with us through social media, or otherwise interact with us. We may also collect Personal Information about you from other sources, such as public databases, credit reporting agencies, social media platforms, affiliated companies, and other third parties.

- 1. HTTP cookies ("Cookies") are pieces of information that are stored directly on the device you are using. Cookies provide us with anonymous online and mobile activity information such as the time of your site visits and the pages you viewed. Cookies are commonly used with internet browsers, and do not harm your computer or device.
- 2. Mobile advertising ID's (MAIDS) are similar to Cookies but are used in connection with a mobile device. MAIDs are user-specific, resettable identifiers provided by your mobile device' operating system. When we use MAIDs, you remain anonymous. You can reset your MAIDS by following these steps: (a) for Google Android, open Google Settings on your Android device, tap the Ads Men under Services, tap "reset advertising ID", and confirm the reset when the confirmation prompt is displayed; for Apple devices, open the Settings app, tap Privacy, scroll down to the bottom of the page and tap Advertising, tap "reset Advertising Identifier", confirm this choice by tapping "reset Advertising Identifier" again.
- 3. Web beacons and pixel tags ("Beacons and Tags") are technologies that allow tracking of your online activity and websites you visited. Beacons and Tags may gather anonymous information such as your computer's operating system, your computer's IP address, and time and duration of your website visits.

You may disable these tracking technologies or opt-out of targeted advertising generally in the settings menu of your internet browser or mobile device. For Apple devices, open the Settings app, tap Privacy, scroll down to the bottom of the page and top Advertising, then turn the Limit Ad Tracking button to "ON". For Android devices, tap Menu, top Google Settings, tap Ads, and then check the

How We Use Collected Information

- . process your requests for our products or services and provide those products or services to you;
- . provide relevant information to you about our products and services, including, but not limited to, important changes to our policies and terms and conditions
- make improvements to and personalize our products and services;
- . communicate with you about your account(s) and transactions, including inviting you to participate in surveys, contests, and other promotions;
- . detect, respond to, and protect against illegal activity, activity which may violate our business policies, or activity which may compromise our business operations or security;
- maintain and service your account; respond to your requer
- · detect, respond to, and protect against fraud, security breaches, identity theft, and other risks of harm;
- · comply with applicable legal and regulatory obligations;
- honor your personal settings (e.g., font size, location), enhance your online and mobile exper · Improve our products and services; and provide targeted marketing to you.

Sharing Your Information

If you are our customer or former customer, we will share your information as disclosed in our Privacy Notice. This Privacy Notice explains how we collect, use, and share information about you with third parties and, if applicable, your right to limit that sharing. Our Privacy Notice may be accessed at www.nbkc.com/security/privacy

If you are not our customer, you are our consumer, and we will not share your information unless required to do so by law, such as to comply with federal, state, or local laws or to comply with a properly issued subpoena or summons by Federal, state, or local authorities

We will not sell or lease the information we collect about you to third parties for any purpose, including for those third parties to engage in the direct marketing of their own products or services to

We are committed to keeping your information secure. To protect your information from unauthorized access and use, we use security measures designed to comply with federal and state law and meet recognized industry standards. This includes the use of encryption technology, contractual limitations on the use of your information with our service providers and subcontractors, and identity verification procedures.

Children's Online Privacu

Our products and services are not directed to children. We do not knowingly solicit or collect Personal Information from children under the age 13, without parental consent. If you are a parent or guardian of a child under the age of 13 and become aware that he or she disclosed Personal Information to us, please contact us at the address below. For more information about the Children's Online Privacy Protection Act, visit the Federal Trade Commission's website at https://www.ftc.gov/.

Mobile App Privacy

Our Mobile Banking Application may request access to information stored on your device such as location, contact lists, external storage, camera/photo information, contacts, or other features you are enrolled in to simplify your user experience, improve our services, and provide additional security to protect your account. The mobile application may also access other information as outlined

It is important to understand that:

- $\bullet \ \, \text{Before granting access to this information, you will be prompted to give the application that permission.}$
- . If you do not wish to grant that permission, you may decline.
- If you later change your mind, you may update those permissions in your device settings.

ECE 458 - Kami Vaniea

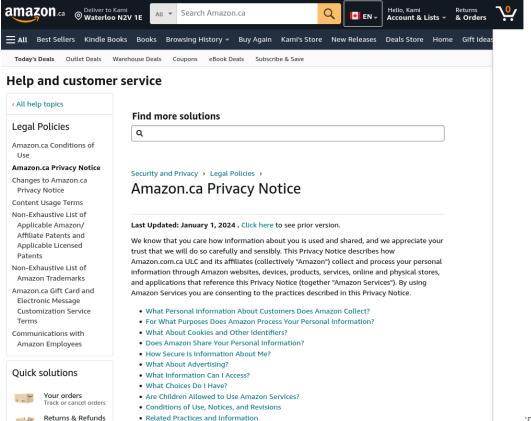
Betterment's privacy policy

Amazon Privacy Policy

3478 words long

Exchange or return

- College education required to read
- Estimated reading time of 15-20 minutes



Examples of Information Collected

What Personal Information About Customers Does Amazon Collect?

- provide certain information, but then you might not be able to take advantage of many or · Automatic Information. We automatically collect and store certain types of informatio
- Substruction for designation of the substruction of the substructi
- . Information from Other Sources. We might receive information about you from other

For What Purposes Does Amazon Process Your Personal Information?

We use your personal information to operate, provide, develop, and improve the products and

- Purchase and delivery of products and services. We use your personal info
- communicate with you about orders, products and services, and promotional offers.
- Provide, troubleshoot, and improve Amazon Services. We use your personal informatio
 to provide functionality, analyze performance, fix errors, and improve the usability and
- recommend features, products, and services that might be of interest to you, identify you preferences, and personalize your experience with Amazon Services Provide voice, image and camera services. When you use our voice, image and camera
- . Comply with legal obligations. In certain cases, we collect and use your personal information to comply with laws. For instance, we collect from sellers informatio regarding place of establishment and bank account information for identity wriffication
- and other purposes.

 Communicate with you. We use your personal information to communicate with relation to Amazon Services via different channels (e.g., by phone, email, char).
- products, and services that might be of interest to you. We do not use information that sersonally identifies you to display interest-based ads. To learn more, please read our
- We may also use scoring methods to assess and manage credit risks.
- . Purposes for which we seek your consent. We may also ask for your consent to proces

What About Cookies and Other Identifiers?

To enable our systems to recognize your browser or device and to provide and improv

Does Amazon Share Your Personal Information?

information about our customers is an important part of our business, and we are not in the business of selling our customers' personal information to others. We share customers' that either are subject to this Privacy Notice or follow practices at least as protective as thos

- . Transactions involving Third Parties. We make available to you services, products Transactions involving Third Parties. We make available to you services, products, applications, or skills provided by third parties for use on or through Amazon Services. For example, you can order products from third parties through our stores, download applications from third-party application providers from our App Store, and evable third-party skills through our Alexa services. We also offer services or skill product times jointly with third-party businesses, such as co-branded credit cards. You can tell when a third party is involved in your transactions, and we share customers' personal information
- party is involved in your transactions, and we share customers' personal information related to those transactions with that their party.

 Thind-Party Service Previders. We employ other companies and individuals to perform functions on our behalf. Examples include fulfilling orders for products or services, delivering packages, sensibly postal insal and email, removing repetitive information from sustomer lists, analyzing data, providing marketing assistance, providing search results and links (including paid listings and links), processing payments, transmitting content scoring, assessing and managing credit risk, and providing customer service. These thin Sour my, excessing and managing cross ros, and provining Localiner Service. Here's train party service providers have access to personal information needed to perform their functions, but may not use it for other purposes.

 Business Transfers. As we continue to develop our business, we might sell or buy other
- businesses or services. In such transactions, customer information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy Notice (unless, of course, the customer consents otherwise). Also, in the unlikel
- when we believe disclosing is appropriate to comply with the law; enforce or apply our Conditions of Use and other agreements; or protect the rights, property, or safety of Amazon, our users, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction.

or territory, or outside of Canada, we ensure that the information is transferred in accordance

How Secure Is Information About Me?

- using encryption protocols and software.

 We follow the Payment Card Industry Data Security Standard (PCI DSS) when handling
- We mainteam prejucts, sectoronic, and procedural sateguards in connection with the
 collection, storage, and disclosure of personal customer information to executify
 procedures mean that we may occasionally request proof of identity before we disclose
 personal information to pus.
 Our devices offer security features to protect them against unauthorized access and loss
- of data. You can control these features and configure them based on your needs. Click or more information on how to manage the security settings of your device.

What About Advertising?

- Third-Party Advertisers and Links to Other Websites. Amazon Services may include third-party advertising and links to other websites and agos. Third-party advertising anthers may collect information about you when you interact with their content, dwertising, and services. For more information about the-party advertising at Amazo-scluding interest-based ads, please read our Interest-Based Ads policy. To adjust your
- · Use of Third-Party Advertising Services. We provide ad companies with information that allows them to serve you with more useful and relevant Anazon ada and to measure their effectiveness. We never share you ranne or other information that directly identifies you when we do this. Instead, we use an advertising identifier like a cookse, device identifier, or a code derived from applying irreversible cryptography to other information like an email address. For example, if you have already downloaded one of our apps, we will share your. advertising identifier and data about that event so that you will not be served an ad to download the app again. Some ad companies also use this information to serve you elevant ads from other advertisers. You can learn more about how to opt-out of interest based advertising by going to the Advertising Preferences (

What Information Can I Access?

You can access your information, including your name, address, payment options, profile information, Prime membership, household settings, and purchase history in the Your Acception of the website. Click here for a list of examples that you can access.

What Choices Do I Have?

irner Service, Many of our Amazon Services also include settings that provide you with options as to how your information is being used.

- might not be able to take advantage of many of the Amazon Services.
- information Can I Access?. When you update information, we usually keep a copy of the prior version for our records.

 If you do not want to receive email or other communications from us, please adjust your
- mication Profesences, if you don't want to receive in-app notifications from us, please adjust your notification settings in the app or device.
- rem us, piesas asjust your notification settings in the app or electic.

 If you do not with to be inferent-based ads, piesas adjust your Advertising Preferences.

 If he Help feature on most browsers and devices will tell you have to prevent your browse or device from accepting new cookies or other identifiers, how to have the browser notify you when you receive a new cookie, or how to block cookies altogether. Because cookies and identifiers allow you to take advantage of some essential features of Amazor Services, we recommend that you leave them turned on. For instance, if you block or otherwise reject our cookies, you will not be able to add items to your Shopping Cart proceed to Checkeut, or use any Services that require yea to Sign in. For more informatio about cookies and other identifiers, see our Cookies Notice.

 If you want to browse our websites without linking the browsing history to your account,
- you may do so by logging out of your account here and blocking cookies on your browse you may withdraw your consent at any time and we will stop any further processing of
- device, or application. For more information click here. Most non-Amazon devices also provide users with the ability to change device permissions (e.g., disable/access location nerous, contacts, ror most devices, tries contrain are sociated in the service's security menu. If you have questions about how to change your device permissions on devices manufactured by third parties, we recommend you contact your mobile service carrier o
- If you are a seller, you can add or update certain information in Selle account information by accessing your Seller Account information, and adjust your email or other communications you receive from us by updating your Notification Pre . If you are an author, you can add or update the information you have provided in the

orrect, and delete your personal data. If you wish to do any of these things, please go to choices and province of residence, certain services may be limited or unava-

Are Children Allowed to Use Amazon Services?

Arnazon does not sell products for purchase by children. We sell children's products for purchase by white. If you are under the age of majority in your province or territory of residence, you may use Arnazon Services only with the involvement of a parent or quardian.

Conditions of Use, Notices, and Revisions

If you choose to use Amazon Services, your use and any dispute over privacy is subject to thi

If you have any concern about privacy at Amazon, please Con description, and we will try to resolve the issue for you. Further, the Amazon Canada Privacy Amazon.ca Privacy Officer, 120 Bremner Blvd, Toronto, ON M5J 0A1.

Dur business changes constantly, and our Privacy Notice will change also. You should chec ur website frequently to see recent changes. Unless stated otherwise, our current Privacy lotice applies to all information that we have about you and your account. We stand behind the promises we make, however, and will never materially change our policies and practices to make them less protective of customer information collected in the past without the consent

Related Practices and Information

Examples of Information Collected

- search or shop for products or services in our stores;
 add or remove an item from your cart, or place an order through or use Amazon Services;
- · download, stream, view, or use content on a device or through a service or application on

- · configure your settings on, provide data access permissions for, or interact with an

- configure your settings on, provide data access;
- Amazon device or service; · provide information in your Seller Account. Kindle Direct is
- provide information in your settler Account, whose birect reasoning its or, beverages account, or any other account we make available that allows you to develop or offer software, goods, or services to Arnazon customers; offer your products or services on or through Arnazon Services;
- · communicate with us by phone, email, or otherwise; . complete a questionnaire, a support ticket, or a contest entry for
- upload or stream images, videos or other files to Prime Photos, Amazon Drive, or other
- Amazon Services;
 use our services such as Prime Video;
- compile Playlists, Watchlists, Wish Lists or other gift registrier
- · participate in Discussion Boards or other community feature

- As a result of those actions, you might supply us with such information as:

- · your age:
- your IP address;
- email addresses of your friends and other people;
- · content of reviews and emails to us;
- · personal description and photograph in Your Fruhle;
- Information and documents regarding identity, including Social Insurance Nu
- · corporate and financial information

Automatic Information Examples of the information we collect and analyze include:

- . the internet protocol (IP) address used to connect your computer to the internet,
- . login, email address, and password;
- content interaction information, such as content downloads, streams, and playback details, including duration and number of simultaneous streams and downloads, and network details for streaming and download quabity, including information about you
- . device metrics such as when a device is in use, application usage, connectivity data, and
- any errors or event seasure; Annaeon Services metrics (e.g., the occurrences of technical errors, your interactions with service features and content, your settings preferences and backup information, location of your device running an application, information about uploaded images and files such as the file name, dates, times and location of your images);
- purchase and content use history, which we sometimes aggregate with similar
- jurthue and content use noting, which we sometimes aggregate with similar information from other customers to create features like Top Saller;
 the full furform Resource Locator (URL) clickstream is, through, and from our websites, including data and time; products and content up out invited or searched for, page response times, download errors, length of violis to certain pages, and page interaction information
- (such as scrolling, clicks, and mouse overs):

and our web pages to collect browsing, usage, or other technical information

Information from Other Sources Examples of information we receive from other sources include

- · updated delivery and address information from our carriers or other third parties, which we use to correct our records and deliver your next purchase or communication more
- from some mechanis with which we operate co-branded businesses or for which we provide technical, fulfillment, advertising, or other services;
- information about your interactions with products and services offered by our
- fraud and to offer certain credit or financial services to some customers.

Information You Can Access

Examples of information you can access through Amazon Services include

- · status of recent orders (including subscriptions);
- email notification settings (including Product Availability Alerts, Delivers, Special Occasio
- recommendations and the products you recently viewed that are the basis for
- shopping lists and gift registries (including Wish Lists and Baby and Wedding Registries); · your content, devices, services, and related settings, and communications and
- content that you recently viewed;
- voice recordings associated with your account;
 Your Profile (including your product Reviews, Recom
- . If you are a seller, you can access your account and other information, and adjust your
- communications prevened to op updating your account in sener Central.

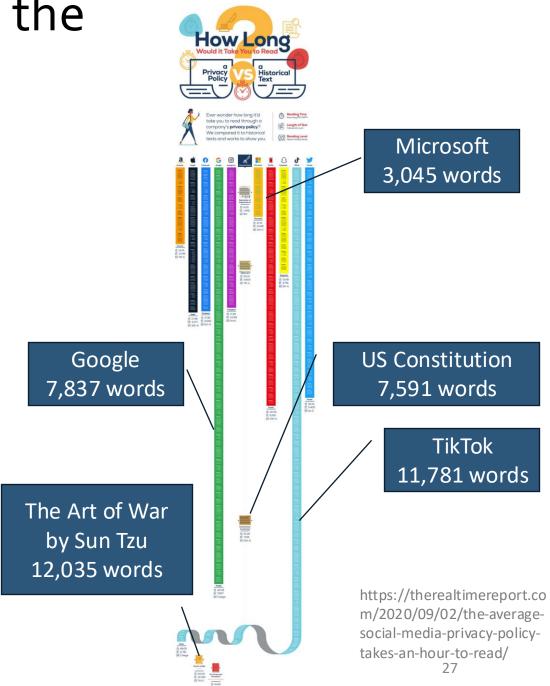
 If you are an author, you can access your account and other information, and update you accounts, or the Kindle Orect Publishing (IDCP) or Author Central website, as applicable.

 If you are a developer participating in our Developer Services Program, you can access

your account and other information, and adjust your communications preferences, by updating your accounts in the Developer Services Portal.

How much money would it cost the US economy if everyone read through privacy policies?

- Notice and choice is dependent on awareness of content of privacy policies
- People do not read all the privacy polices, but if they did, how much would it cost the US economy?
- This information is important for policy makers and regulatory bodies (i.e. OPC)



HOW MUCH MONEY WOULD IT COST IF EVERYONE READ PRIVACY POLICIES?

Calculating the cost of reading privacy policies

$$T_R = p * R * n$$

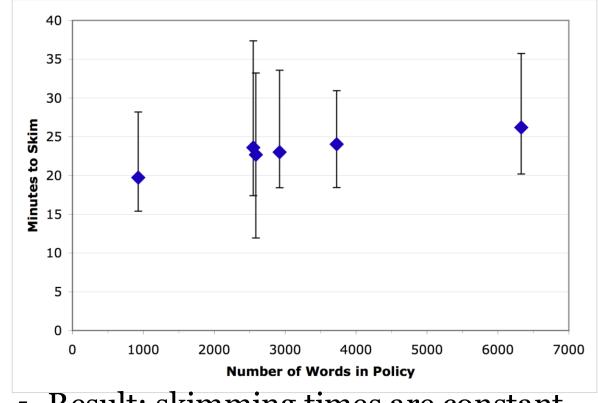
- T_R Annual time to read online privacy policies
- p − Population of USA internet users
- *R* Average national reading rate (words per minute)
- *n* Average number of unique sites visited per year

Factors to consider:

- Cost of time at work (wages) vs time at home (opportunity cost)
- Number of websites seen at work vs at home
- Number of websites seen rather than visits
- People do not always read, they skim
- Privacy policies vary in length and content complexity

Amount of time needed to skim a policy

- Online survey where users had to find answers to privacy question in a provided policy
- Policies: very short policy (928 words), one very long policy (6,329 words) and four policies close to the typical 2,500 word length.
- The three policies clustered near 2,500 words ranged in median times from 23 to 24 minutes and did not show statistically significant differences in mean values.



 Result: skimming times are constant and do not very by policy length

Cost of privacy policy reading: \$1.1 trillion a year

Estimate	Individual cost to read	Individual cost to skim	National cost to read	National cost to skim
Lower bound	\$2,533 / year (work: \$1,970; home: \$563)	\$1,140 / year (work: \$886; home: \$253)	\$559.7 billion / year (work: \$435 B; home: \$124 B)	\$251.9 billion / year (work: \$196 B; home: \$56 B)
Point	\$3,534 / year (work: \$2,791; home: \$743)	\$2,226 / year (work: \$1,758; home: \$468)	\$781 billion / year (work: \$617 B; home: \$164 B)	\$492 billion / year (work: \$389 B; home: \$103 B)
Upper bound	\$5,038 / year (work: \$4,203; home: \$835)	\$4,870 / year (work: \$4,063; home: \$807)	\$1.1 trillion / year (work: \$929 B; home: \$184 B)	\$1.1 trillion / year (work: \$898 B; home: \$178 B)

Mohammad Tahaei, Alisa Frik, Kami Vaniea

LAYERED PRIVACY POLICIES

Structured Layered Notices

- Privacy policies are too complex to read
- But if consumers can't or won't read them, we loose all the value of privacy policies
- Idea: structured notices
- Banks in the US are required to provide privacy notices in a specific format





Reasons we can share your personal information	Does The Charles Schwab Corporation share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes— to offer our products and services to you	YES	NO
For joint marketing with other financial companies	NO	We don't share
For our affiliates' everyday business purposes— information about your transactions and experiences	YES	NO
For our affiliates' everyday business purposes— information about your creditworthiness	YES	YES
For our affiliates to market to you	YES	YES
For nonaffiliates to market to you	NO	We don't share

	$eq:call_str_blad_str_$
To limit our sharing	Please note: If you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.
Questions?	Call 877-812-1817 or 800-435-4000 or go to schwab.com/privacy.

Who we are	
Who is providing this notice?	The Charles Schwab Corporation (also "Schwab") and its affiliates. See list of affiliates below.
What we do	
what we do	
How does Schwab protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. To learn more about security at Schwab, please visit www.schwab.com/schwabsafe .
How does Schwab collect my personal information?	We collect your personal information, for example, when you open an account or give us your income information seek advice about your investments or reld us about your investment or retirement portfolio make deposits or withdrawals from your account when the proper personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only sharing for affiliates' everyday business purposes — information about your creditaorthiness affiliates from using our information to market to you sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account I hold jointly with	Your choices will apply to everyone on your account.

Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies
Amuates	Companies related by common ownership or control. They can be infancial and nonliniaridal companies
	 Our affiliates include companies with a Charles Schwab (with the exception of Schwab Charitable¹⁹) or TD Ameritradiname; and nonfinancial companies such as Schwab Performance Technologies and Charles Schwab Media Productions Company.
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	The Charles Schwab Corporation does not share with nonaffiliates so they can market to you.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you
	The Charles Schwab Corporation doesn't jointly market.

Other important informat

Charles Schwab Bank, SSB, and Charles Schwab Premier Bank, SSB, are chartered under the laws of the State of Texas and by state law are subject to regulatory oversight by the Department of Sawings and Mortgage Lending, Any consumer wishing to file a complaint against Charles Schwab Bank, SSB, or Charles Schwab Premier Bank, SSB, should contact the Department of Sawings and Mortgage Lending through one of the means indicated be below:

In Person or by Mail: 2601 North Lamar Boulevard, Suite 201, Austin, Texas 78705-4294; Phone: 1-877-276-5550; Fax: 1-512-936-2003; c through the Department's website at https://www.sml.texas.gov/.

California residents: Please go to schwab.com/ccpa to learn more about our Privacy Notice for California Residents

Nevada residents: Nevada law requires us to disclose that you may request to be placed on Schwab's internal "do not call "list at any time by calling 800-435-4000, and that we are providing this notice to you pursuant to state law. You may obtain further information by corracting the Nevada Attorney General, 555 E. Washington Ave., Suite 3900, Las Vegas, NV 89101; jhone 702-486-3132, email BCPINFO@aystate nvus

Vermont residents: We will automatically limit sharing of your information

To learn more about our Online Privacy & Tracking practices, please go to schwab.com/online-privacy

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Structured Layered Notices

FACTS

- Structured notices make finding information easier because it is in the same place on all policies
- Specific questions also require clear yes/no answers

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
The types of personal information we collect and share depend on the product or service you have with us. This information can include:
Social Security number and income account balances and transaction history investment experience and assets
All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons The Charles Schwab Corporation chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does The Charles Schwab Corporation share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes— to offer our products and services to you	YES	NO
For joint marketing with other financial companies	NO	We don't share
For our affiliates' everyday business purposes— information about your transactions and experiences	YES	NO
For our affiliates' everyday business purposes—information about your creditworthiness	YES	YES
For our affiliates to market to you	YES	YES
For nonaffiliates to market to you	NO	We don't share

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Structured Layered Notices

FACTS

Nice idea but:

- Requires policy makers to make laws and regulations
- Requires in-depth knowledge of issues around a specific industry
- Nuances are hidden/lost
- People still do not normally read these
- Will not work for all sites

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include:
	Social Security number and income account balances and transaction history investment experience and assets
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons The Charles Schwab Corporation chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does The Charles Schwab Corporation share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
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For our affiliates' everyday business purposes— information about your transactions and experiences	YES	NO
For our affiliates' everyday business purposes—information about your creditworthiness	YES	YES
For our affiliates to market to you	YES	YES
For nonaffiliates to market to you	NO	We don't share

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GDPR AND RELATED REGULATIONS

Data Protection Directive (EU, 1995)

- Notice—data subjects should be given notice when their data is being collected;
- Purpose—data should only be used for the purpose stated and not for any other purposes;
- Consent—data should not be disclosed without the data subject's consent;
- **Security**—collected data should be kept secure from any potential abuses;
- **Disclosure**—data subjects should be informed as to who is collecting their data;
- Access—data subjects should be allowed to access their data and make corrections to any inaccurate data
- Accountability—data subjects should have a method available to them to hold data collectors accountable for not following the above principles.



Safe Harbor: International Safe Harbor Privacy Principles

- EU prohibited the transfer of data to countries with weaker privacy laws.
 - The US had weaker protection laws.....
- Safe Harbor was a list of privacy principles non-EU companies could promise to uphold
- Declared invalid in 2015 because the United States could order companies to give data

Data Protection Commissioner v Facebook and Max Schrems (Standard Contractual Clauses)

DOWNLOAD PDF 269.0KB

CONTENTS

SUMMARY

One of the most important international privacy cases in recent history arose from a complaint against Facebook brought to the Irish Data Protection Commissioner by an Austrian privacy advocate named Max Schrems. In the complaint, Mr. Schrems challenged the transfer of his data (and the data of EU citizens' generally) to the United States by Facebook, which is incorporated in Ireland. The case ("Schrems I") led the Court of Justice of the European Union on October 6, 2015, to invalidate the Safe Harbor arrangement, which governed data transfers between the EU and the US.

Sound familiar? US wants to ban TikTok because China government can access data....

What a TikTok ban in the US could mean for you

BY THE ASSOCIATED PRESS

Updated 10:51 AM EDT, April 24, 2024

No, TikTok will not suddenly disappear from your phone. Nor will you go to jail if you continue using it after it is banned.

After years of attempts to <u>ban the Chinese-owned app</u>, including by <u>former President Donald Trump</u>, a measure to outlaw the popular video-sharing app has won congressional approval and is on its way to President Biden for his signature. The measure gives Beijing-based parent company ByteDance nine months to sell the company, with a possible additional three months if a sale is in progress. If it doesn't, TikTok will be banned.

So what does this mean for you, a TikTok user, or perhaps the parent of a TikTok user? Here are some key questions and answers.

WHEN DOES THE BAN GO INTO EFFECT?

The original proposal gave ByteDance just six months to divest from its U.S. subsidiary, negotiations lengthened it to nine. Then, if the sale is already in progress, the company will get another three months to complete it.

So it would be at least a year before a ban goes into effect — but with likely court challenges, this could stretch even longer, perhaps years. TikTok has seen some success with court challenges in the past, but it has never sought to prevent federal legislation from going into effect.

GDPR Principles

- Lawfulness, fairness and transparency there needs to be a lawful basis for processing and the data subject as the right to know how their data will be used.
- **Purpose limitation** data must be collected with the purpose and only used for it or compatible purposes.
- **Data minimization** personal data should be adequate, relevant, and limited to what is necessary.
- Accuracy personal data should be kept updated and incorrect data must be deleted.
- Storage limitation only keep personal data as long as you need it
- Integrity and confidentiality (security) appropriate security measures should be taken. Follow "integrity and confidentiality".
- **Accountability** take responsibility and keep records showing compliance.

GDPR differs from US notice-and-choice model

Notice-and-choice

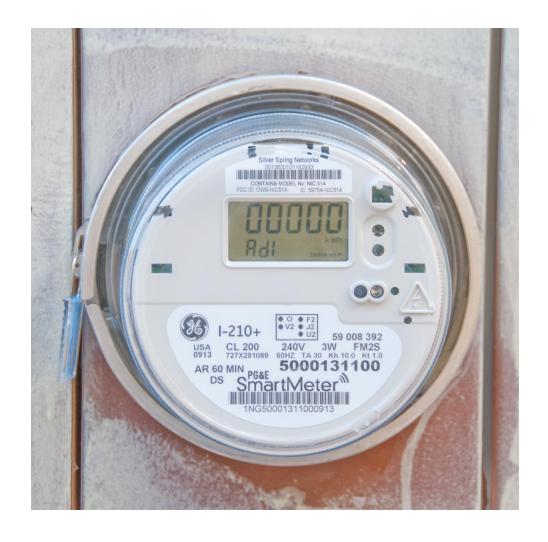
- Consumer is responsible for deciding who to give their data to
- Minimal government requirements about company behavior with data as long as behavior is disclosed to consumers
- Privacy loss is hard to link to evidence of harms, and legal system focuses on harms

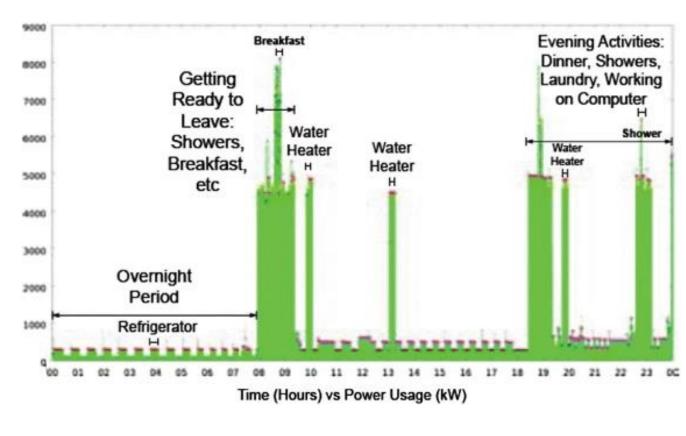
GDPR

- Government has picked "guardrails" where privacy practices must conform to a stated set of rather broad rules
- Company that originally collects data legally responsible for ensuring it is used for the purposes originally stated AND that consent was given
- Privacy loss is considered an issue when data becomes used for purposes other than the original stated ones

FINGERPRINTING

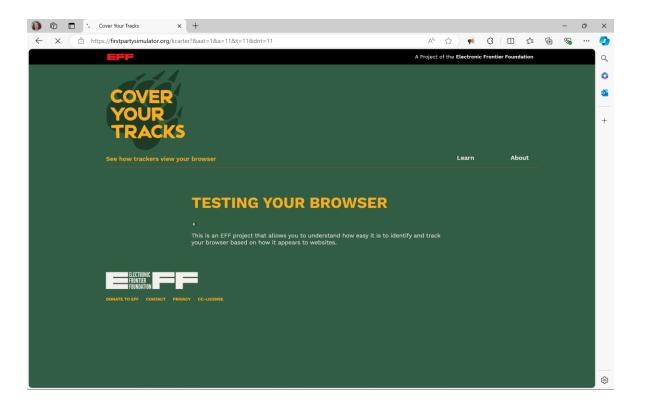
Smart Electricity Meter





Molina-Markham A, Shenoy P, Fu K, Cecchet E, Irwin D (2010) Private memoirs of a Smart Meter. In: workshop on embedded sensing systems for energy-efficiency in building

Browser Fingerprinting: https://coveryourtracks.eff.org/ Visited via Edge on a Windows Surface



Our tests indicate that you are not protected against tracking on the Web.

IS YOUR BROWSER:

Blocking tracking ads?	<u>No</u>
Blocking invisible trackers?	<u>No</u>
Protecting you from fingerprintin	g? Your browser has a unique fingerprint

Still wondering how fingerprinting works?

LEARN MORE

Note: because tracking techniques are complex, subtle, and constantly evolving, Cover Your Tracks does not measure all forms of tracking and protection.

Your Results

Your browser fingerprint appears to be unique among the 169,763 tested in the past 45 days.

Currently, we estimate that your browser has a fingerprint that conveys at least 17.37 bits of identifying information.

https://coveryourtracks.eff.org/ (Visited via Edge)

USER AGENT

Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/126.0.0.0 Safari/537.36 Edg/126.0.0.0

WHAT IS THIS?

A web header that relays information to the web server about your browser and its version.

HOW IS THIS USED IN YOUR FINGERPRINT?

This information can be very specific. If customized can single-handedly identify a specific user's browser.

Bits of identifying information: 5.22 One in x browsers have this value: 37.28

HTTP_ACCEPT HEADERS

text/html, */*; q=0.01 gzip, deflate, br, zstd en-US,en;q=0.9

WHAT IS THIS?

A web header that is used to let the server know what types of content the browser is able to handle.

For example, a server can choose to deliver a plain text file if it sees that a user's browser does not support rich documents.

HOW IS THIS USED IN YOUR FINGERPRINT?

This information can be fairly unique, and varies from browser to browser. However, this string doesn't tend to change much over time, and can remain constant through many versions of the same browser.

Bits of identifying information: 3.26 One in x browsers have this value: 9.55

HASH OF CANVAS FINGERPRINT

9eb50926ea429abee0c1c45bee140a62

WHAT IS THIS?

A tracking site can perform a specific test on the HTML5 <canvas> element in your browser. This metric is the unique identification the tracker assigns to your browser after it performs this test.

Canvas fingerprinting is invisible to the user. A tracker can create a "canvas" in your browser, and generate a complicated collage of shapes, colors, and text using JavaScript. Then, with the resulting collage, the tracker extracts data about exactly how each pixel on the canvas is rendered. Many variables will affect the final result. These include your operating system, graphics card, firmware version, graphics driver version, and installed fonts.

HOW IS THIS USED IN YOUR FINGERPRINT?

This is a complex and very reliable fingerprinting metric for trackers.

Slightly different images will be rendered due to small differences in:

- video card hardware.
- video drivers,
- · operating system, and
- installed fonts.

These settings are different from one computer to the next. But they tend to be consistent enough on a single machine to clearly identify a user.

Bits of identifying information: 10.07
One in x browsers have this value: 1077.88

Default Firefox on Surface

Our tests indicate that you have some protection against Web tracking, but it has some gaps.

IS YOUR BROWSER:

Blocking tracking ads?	Partial protection
Blocking invisible trackers?	Partial protection
Protecting you from fingerprinting?	Your browser has a unique fingerprint

My Normal Firefox on Surface

with Javascript blocker and adblocker enabled

Our tests indicate that you have strong protection against Web tracking.

IS YOUR BROWSER:

Blocking tracking ads?	<u>Yes</u>
Blocking invisible trackers?	Yes
Protecting you from fingerprinting?	Your browser has a nearly-unique fingerprint

Default Firefox on Surface

Our tests indicate that you have some protection against Web tracking, but it has some gaps.

IS YOUR BROWSER:

Blocking tracking ads?	Partial protection
Blocking invisible trackers?	Partial protection
Protecting you from fingerprinting?	Your browser has a unique fingerprint

Your browser fingerprint **appears to be unique** among the 168,171 tested in the past 45 days.

My Normal Firefox on Surface

with Javascript blocker and adblocker enabled

Our tests indicate that you have strong protection against Web tracking.

IS YOUR BROWSER:

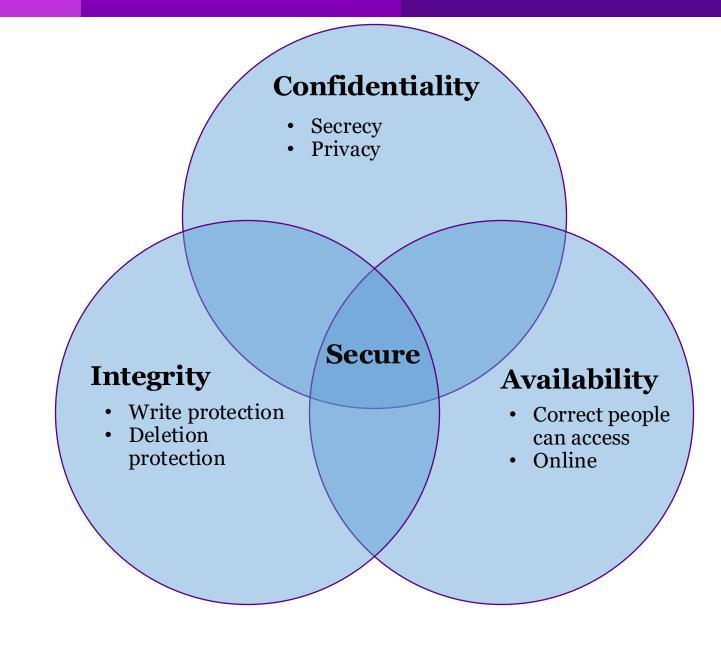
Blocking tracking ads?	<u>Yes</u>
Blocking invisible trackers?	Yes
Protecting you from fingerprinting?	Your browser has a nearly-unique fingerprint

Within our dataset of several hundred thousand visitors tested in the past 45 days, only **one in 84086.5 browsers have the same fingerprint as yours.**

ENCRYPTION != PRIVACY

Defining Security - CIA

- Confidentiality
 - Ensures that computer-related assets are accessed only by authorized parties.
- Integrity
 - Assets can be modified only by authorized parties or only in authorized ways.
- Availability
 - Assets are accessible to authorized parties at appropriate times.



Bad assumption....

- Cryptography gives us Confidentiality
- Privacy is all about Confidentiality
- Encryption == Privacy

- If a person uses an app that supports end-to-end encryption they get confidentiality and therefore privacy.
 - Actually, they may not get either privacy or security

WhatsApp is E2E encrypted. Does that give you privacy?

- Natalie May Edwards was convicted of "unlawful disclosure"
- Aka talking to a journalist confidentially
- She used WhatsApp
- Her WhatsApp conversation metadata was used in court

Former Senior FinCEN Employee Sentenced To Six Months In Prison For Unlawfully Disclosing Suspicious Activity Reports

Thursday, June 3, 2021

For Immediate Release

U.S. Attorney's Office, Southern District of New York

Natalie Mayflower Sours Edwards Repeatedly Transmitted SARs and

Alexander. EDWARDS had access to each of the pertinent SARs and saved them — along with thousands of other files containing sensitive government information — to a flash drive provided to her by FinCEN. She transmitted the SARs to Reporter-1 by means that included taking photographs or images of them and texting the photographs or images to Reporter-1 over an encrypted application. In addition to disseminating SARs to Reporter-1, EDWARDS sent or described to Reporter-1 internal FinCEN emails or correspondence appearing to relate to SARs months in rederal prison for unlawfully disclosing Suspicious Activity Reports (SARs")

and other sensitive information. <u>EDWARDS previously pled guilty</u> to participating in a conspiracy to disclose SARs before United States District Judge Gregory H. Woods, who imposed today's sentence.

WhatsApp is E2E encrypted. Does that give you privacy?

- Message content in WhatsApp is E2E encrypted
- Metadata like who is sending/receiving is not E2E encrypted and the times sending and receiving happen
- WhatsApp shares contact data with Facebook
- Law enforcement can and does request detailed metadata about WhatsApp chats



WhatsApp is E2E encrypted. Does that give you privacy?

 EU fined Facebook for saying it would not share WhatsApp data with Facebook and then doing so

PRESS RELEASE 18 May 2017 Brussels 4 min read

Mergers: Commission fines Facebook €110 million for providing misleading information about WhatsApp takeover

Top Related topics Contacts for media

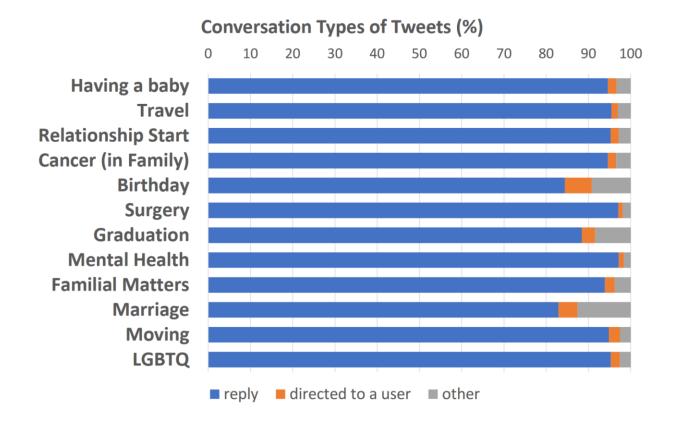
The European Commission has fined Facebook Print friendly pdf €110 million for providing incorrect or misleading information during the Commission's 2014 investigation under the EU Merger Regulation of Facebook's acquisition of WhatsApp.

> Commissioner Margrethe Vestager, in charge of competition policy, said: "Today's decision sends a clear signal to companies that they must comply with all aspects of EU merger rules, including the obligation to provide correct information. And it imposes a proportionate and deterrent fine on Facebook. The Commission must be able to take decisions about mergers' effects on competition in full knowledge of accurate facts."

WhatsApp is E2E encrypted. Does that give you privacy?

- You can learn quite a bit about someone from what their friends post
- Knowing who their friends are really helps
- Contact lists create a network graph with weights based on how often communication happens

Privacy leakage on Twitter. Automatic identification of life events of Protected accounts.



Unexpected uses of technology make making good choices hard

- You are more inclined to trust people who look like people you trust (including yourself)
- Idea: use AI to create ads that look like someone you would trust by combining a model with your or your friend's face
- This approach is nearly impossible to detect and is effective

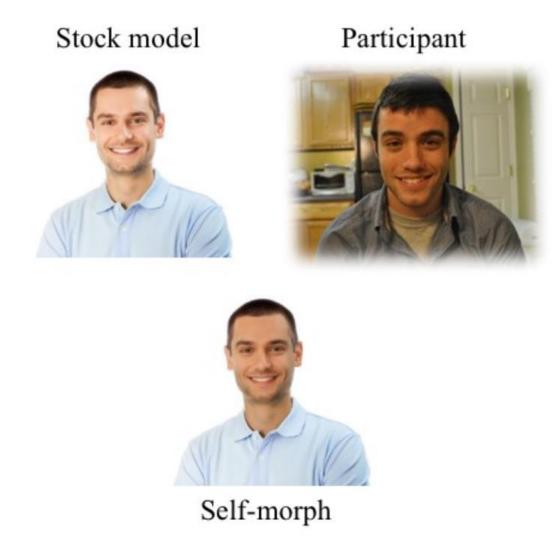


Figure 1. Example stimuli used in Study 1.

Metadata can have huge impacts on people

- Many cases of people being declared dead by an algorithm
 - This woman was declared dead (incorrectly) when a former employee "told the court she had died to win damages from her beneficiaries, following two other failed lawsuits."
 - She had to get COVID shots by pretending to be homeless, because dead people don't get healthcare



Europe

Frenchwoman officially considered dead fights to be "alive" again

By Cecile Mantovani

September 1, 2021 8:38 AM EDT · Updated 3 years ago









SAINT-JOSEPH, France, Aug 31 (Reuters) - Declared dead by a French court in 2017, Jeanne Pouchain has spent the past four years trying to escape a bewildering legal twilight zone and prove to officialdom that she is in fact very much alive. She says the experience has been devastating.

"My name was Jeanne. It still is Jeanne, after I've been declared dead in 2017," says the 59-year old, smoking cigarette after cigarette. She breaks into tears at times when recounting her ordeal - and what she plans for when she will officially be "alive" again.

It all started, Pouchain recalls, when the family received a letter four years ago from a court saying mistakenly that she was dead and that her husband and son had to pay for money she was alleged to have owed.

The letter was part of a complicated legal procedure launched by a former employee of Pouchain's cleaning business and, unlike what they had assumed at first, it was not easy, or quick, to clear up the error.

Well that is concerning....

Only real option is to hide in plain sight

STEGANOGRAPHY

Steganography

- Hiding information in plain sight
- Used to hide that a message is even being sent
- Or used to hide the real message in a less problematic message



Hiding information in images

- Jpeg format includes a start of image and end of image set string
- Photo viewers will stop reading after reading the EOI even if there is more data

Start of Image (SOI)

Header Information

Compressed Data

End of Image (EOI)

Jpeg images

• First line (BASE64) for two kitten photos



/9j/4AAQSkZJRgABAQAAAQABAAD/4TIGRXhpZgAATU0AKgAAAAGACwEPAAIAAAAGAAAIngEQAAIA /9j/4AAQSkZJRgABAQAAAQABAAD/4TIGRXhpZgAATU0AKgAAAAGACwEPAAIAAAAGAAAIngEQAAIA



Hiding information in images

- Jpeg format includes a start of image and end of image set string
- Photo viewers will stop reading after reading the EOI even if there is more data
- So just put some data at the end of the file after the EOI

Start of Image (SOI)

Header Information

Compressed Data

End of Image (EOI)

Hidden Message

Hiding information in images

- Problem: the "Hidden Message" still has identifiable substrings
- Great Firewall of China (for example) that looks at all packets going past would spot unacceptable content
- Scanning software that scans the whole file will also spot the message

Start of Image (SOI)

Header Information

Compressed Data

End of Image (EOI)

Hidden Message

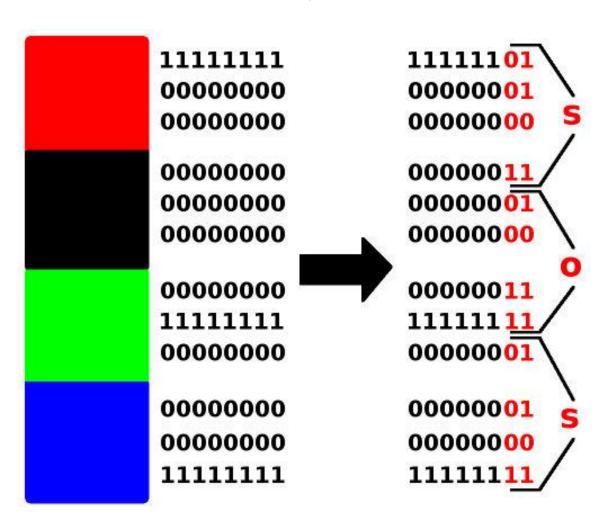
Hide in least significant bits

Images are just RGB values

$$R = 111111111$$
 $G = 00000000$
 $B = 00000000$

- Lowest values have minimal impact on color
- Text is just bits
- Swap message bits for least significant image bits

Encode SOS in lowest two bits



https://zbigatron.com/image-steganography-simple-examples/

Image Steganography

Original



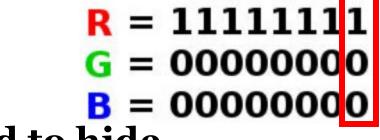






Image Steganography

Original





Image Steganography

Original





Image Steganography

Original





Image Steganography

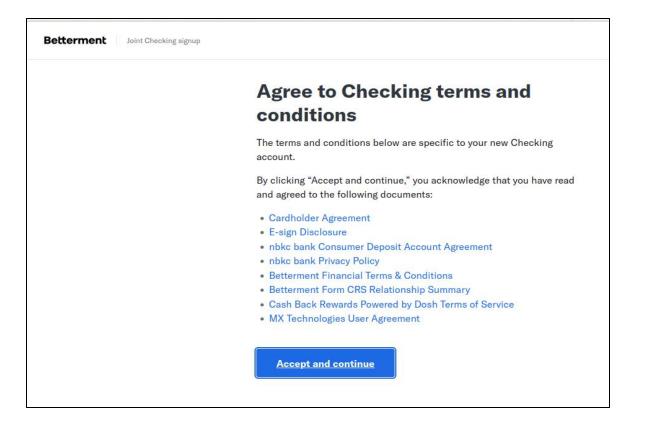
Original





Image Steganography

Hidden Image



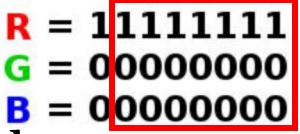


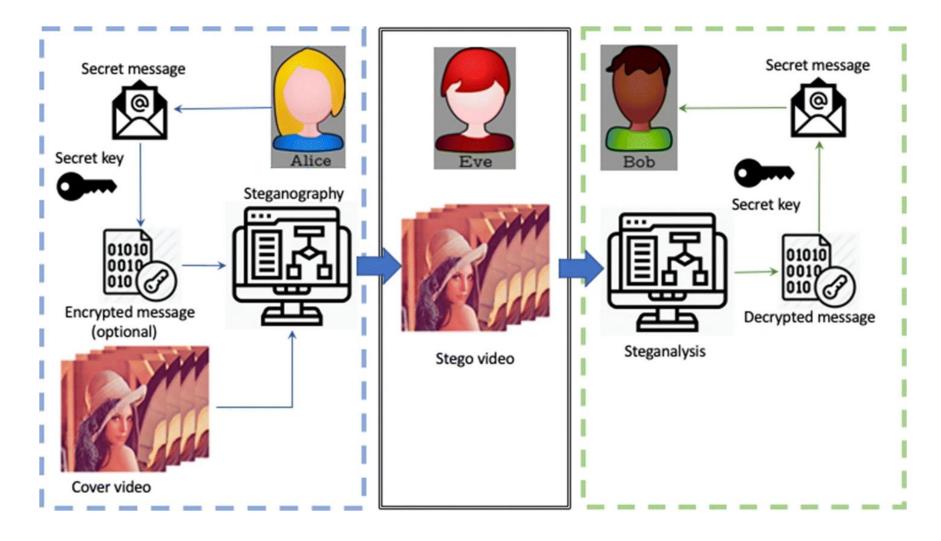


Image Steganography

- Challenging to automatically identify
- Pattern is mixed in with the image bits so simple pattern matching the file will not find it
- Larger image than message needed



Video call steganography



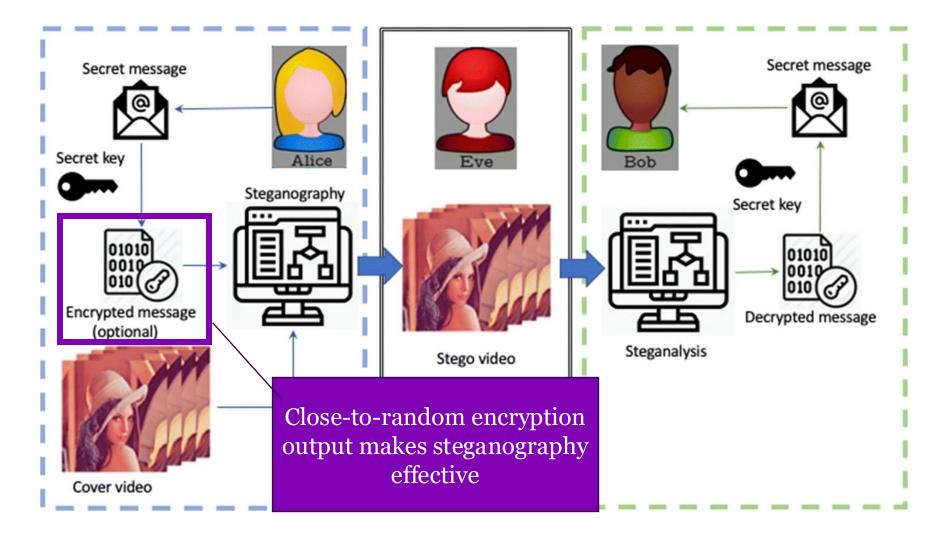
Alice and Bob communicate with each other using steganography methods. Eve does not suspect their secret communication since the secret information is not visible to HVS

Remember: Security model of what a "good" cipher is

- Perfect Security Given any ciphertext, all possible plaintexts of that length are equally likely
- Concrete Security Adversary needs to do X work to break the cipher

- **Indistinguishability** The adversary is not able to distinguish between two messages *M1* and *M2* of the same length
- Random Oracle Ciphertext looks random in that there is no efficient way to distinguish it from a random function.

Video call steganography



Alice and Bob communicate with each other using steganography methods. Eve does not suspect their secret communication since the secret information is not visible to HVS

Steganography Summary

- Effective way to hide "real" communication
- Relies on attacker not knowing it is there
- Communication still happens



Think-pair-share

• If Natalie May Edwards had used steganography instead of E2E encryption (WhatsApp) would it have protected her better?

- US FBI requested that WhatsApp record and provide metadata on her account
- She was observed to be speaking to a reporter frequently
- That reporter then published an article including information Edwards had

Former Senior FinCEN Employee Sentenced To Six Months In Prison For Unlawfully Disclosing Suspicious Activity Reports

Alexander. EDWARDS had access to each of the pertinent SARs and saved them—along with thousands of other files containing sensitive government information—to a flash drive provided to her by FinCEN. She transmitted the SARs to Reporter-1 by means that included taking photographs or images of them and texting the photographs or images to Reporter-1 over an encrypted application. In addition to disseminating SARs to Reporter-1, EDWARDS sent or described to Reporter-1 internal FinCEN emails or correspondence appearing to relate to SARs

Natalie Mayflower Sours Edwards Repeatedly Transmitted SARs and Other Sensitive Government Information to A Reporter

Audrey Strauss, the United States Attorney for the Southern District of New York, announced that NATALIE MAYFLOWER SOURS EDWARDS, a/k/a "Natalie Sours," a/k/a "Natalie May Edwards," a/k/a "May Edwards," a former Senior Advisor at the Treasury Department's Financial Crimes Enforcement Network ("FinCEN"), was sentenced to six months in federal prison for unlawfully disclosing Suspicious Activity Reports ("SARs") and other sensitive information. <u>EDWARDS previously pled guilty</u> to participating in a conspiracy to disclose SARs before United States District Judge Gregory H. Woods, who imposed today's sentence.

IDENTITY AND DATA OWNERSHIP

Defining privacy

- The Cambridge Dictionary
- Someone's right to keep their personal matters and relationships secret
 - Right to control the disclosure and use of personal data
 - Right to not disclose information

- Be alone and control access to themselves
 - Right to be let alone
 - Right to control access to themselves
 - Right to have a space (physical, digital, mental) that is inaccessible to others



"On the Internet, Nobody knows you're a dog."

- Anonymity No link to your identity
 - Great for hiding, bad for doing things like buying stuff
- **Multiple identities** Most people have multiple identities naturally. You have an identity with every account.
 - Linking identities is considered a privacy breach
- **Pseudonymity** A unique identifier exists but it is not linked to the true identity.
 - Writers often have Pen Names where they call themselves something else when publishing than when they get a bank account.



By Peter Steiner in The New Yorker 1993

Is your address your "identity"?

- Address is considered Personally Identifying Information but that is different than identity
- To the right is a list of people who lived in my "stair" in Edinburgh before me
- Addresses identify, but they do not necessarily identify you

John Scott, a young joiner, charged with "riding his bicycle at a furious and reckless pace down Minto Street"—police estimated 12mph; he said it was more like 11. Fined £1. (1897)

Thomas Calderwood, a destitute and unemployed law clerk from Shetland.

Defrauded his landladies out of several pounds (in loans) as well as food and lodging by telling them he was employed be a good law firm. 10 days in jail. (1895)

Alexander Anderson, fireman, and Marion Johnston, his pregnant partner. Marion laughed at Alexander having difficulty lighting his pipe, so he knocked her down and

1 year in jail (1890)

Margaret Robertson, who lived there with her father after separating from her husband, Andrew Robertson. Their divorce case was the highlight of the 1887/88 season. (details below...)

Margaret, 27, had (according to the judge) "given herself up to the most intemperate use of intoxicating drinks" and was "in every particular reprehensible." Her husband was (we are told) a respectable teetotal accountant.

Concept of data ownership: who owns data (Western)

- Western culture is very individualistic.
- Assumption is that the individual owns data that they create or about them
- Yet, when companies are fined for individual data loss, money is given to "the public"
- Oracle collected and sold personal data

Oracle reaches \$115 million consumer privacy settlement



JONATHAN STEMPEL

July 19, 2024 at 11:14 AM





By Jonathan Stempel

(Reuters) - Oracle agreed to pay \$115 million to settle a lawsuit accusing the database software and cloud computing company of invading people's privacy by collecting their personal information and selling it to third parties.

A preliminary settlement of the proposed class action was filed on Thursday night in San Francisco federal court, and requires a judge's approval. Oracle denied wrongdoing.

The plaintiffs, who otherwise have no connection to Oracle, said the company violated federal and state privacy laws and California's constitution by creating unauthorized "digital dossiers" for hundreds of millions of people.

They said the dossiers contained data including where people browsed online, and where they did their banking, bought gas, dined out, shopped and used their credit cards.

Oracle then allegedly sold the information directly to marketers or through products such as ID Graph, which according to the company helps marketers "orchestrate a relevant, personalized experience for each individual."

The settlement covers people whose personal information Oracle collected or sold since Aug. 19, 2018.

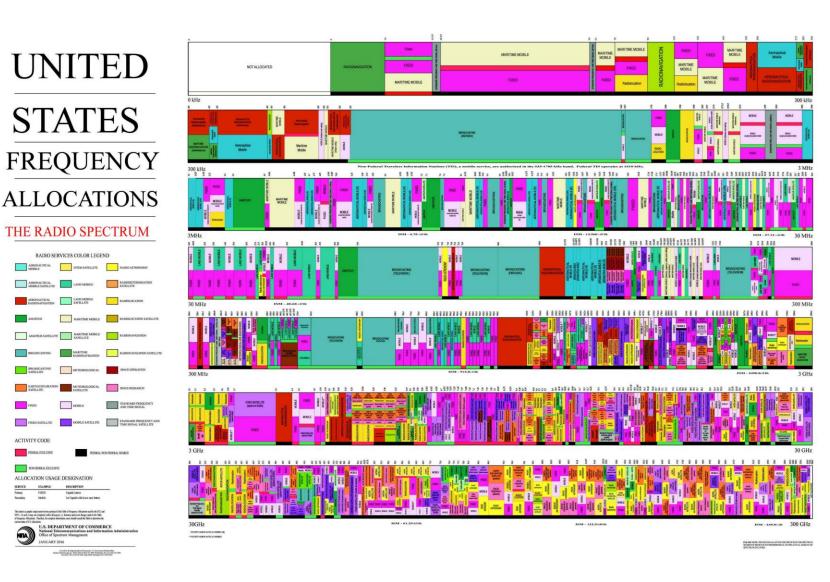
Concept of data ownership: who owns data (Indigenous)

- Indigenous culture is generally more collective (over simplification)
- Focus on not only privacy but also on community value of the data
- FAIR was created by researchers to ensure that data is not only available but also useful to other researchers
- CARE looks at issues like collective benefit and how data collected about indigenous people can benefit or harm indigenous communities



Al Data as a Public Good

Some resources are considered a public good where they are owned by "the public" and use is licensed



Al Data as a Public Good

Should the data collected and used to train Al models be considered a public good?

If it was, what obligations would Al companies have to give back to the public?











Security Breach Notification Laws

Updated January 17, 2022

Related Topic:

TECHNOLOGY

All 50 states, the District of Columbia, Guam, Puerto Rico and the Virgin Islands have laws requiring private businesses, and in most states, governmental entities as well, to notify individuals of security breaches of information involving personally identifiable information.

Security breach laws typically have provisions regarding who must comply with the law (e.g., businesses, data or information brokers, government entities, etc.); definitions of "personal information" (e.g., name combined with SSN, drivers license or state ID, account numbers, etc.); what constitutes a breach (e.g., unauthorized acquisition of data); requirements for notice (e.g., timing or method of notice, who must be notified); and exemptions (e.g., for encrypted information).



State	Applies to Private Sector	Applies to Government*
Alabama	Ala. Code § 8-38-1 <i>et seq.</i>	Ala. Code § 8-38-1 <i>et seq.</i>
Alaska	Alaska Stat. § 45.48.010 et seq.	Alaska Stat. § 45.48.010 <i>et</i> seq.
Arizona	Ariz. Rev. Stat. § 18-551 to	Ariz. Rev. Stat. § 18-551 to

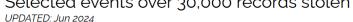
California maintains a public list of data breaches

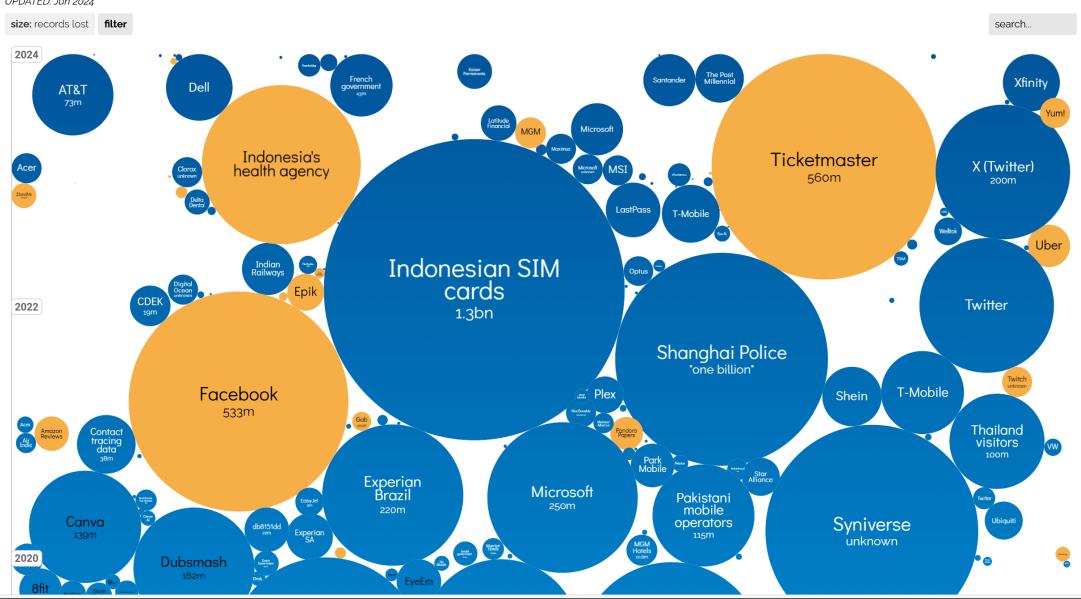
- Most states require companies to notify state residence when there is a data breach
- Some (inc. California) also post those breach notifications online

Organization Name	Date(s) of Breach	Reported Date ❤
PHL Variable Insurance Company in Rehabilitation	11/02/2023	07/19/2024
Fidelity Investments Life Insurance Company & Empire Fidelity Investments Life Insurance Company	10/29/2023	07/19/2024
CCM Health	04/03/2023, 04/10/2023	07/18/2024
United Seating and Mobility L.L.C, dba Numotion	02/29/2024, 03/02/2024	07/17/2024
Financial Business and Consumer Solutions, Inc.	02/14/2024, 02/26/2024	07/17/2024
FCDG Management LLC	10/22/2023	07/16/2024
INJECTABLE THERAPY SERVICES, INC	12/08/2023	07/16/2024
MarineMax, Inc.	03/01/2024, 03/10/2024	07/16/2024
Designed Receivable Solutions, Inc.	01/18/2024	07/16/2024
Central Contra Costa Transit Authority	05/05/2024	07/15/2024
MNGI Digestive Health	08/20/2023	07/15/2024
Kaiser Foundation Hospitals, Northern California and The Permanente Medical Group, Inc.	n/a	07/15/2024
Freudenberg Medical, LLC	11/10/2023, 11/11/2023	07/15/2024
Rite Aid Corporation	06/06/2024	07/15/2024

World's Biggest Data Breaches & Hacks

Selected events over 30,000 records stolen





94

QUESTIONS