Date: September 27, 2009

- Page 48: Second paragraph, first line, a full stop is missing after the reference [15].
- Page 130: Fourth paragraph, last line, "Rapps and Weyuker[7]" should be "Rapps and Weyuker[3]."
- Page 130: Fifth paragraph, first line, "Koh and Liu[3]" should be "Koh and Liu[13]."
- Page 174: Third paragraph, "establishmentand" should be "establishment and."
- Page 275: Line 10 of Figure 10.10 must be deleted.
- Page 220: Last paragraph, in line R. Jain, The Art of Computer Systems Performance Analysis, John, New York, 1991, "John" should be replaced with "Wiley."
- Page 372: Last paragraph, "The value used in the paper are actual ..." should be replaced by "the value used in the test cycles are actual ..."
- Page 396: "Manually difficult" should be replaced by "Manually difficult" in Figure 12.4.